

## Contact

If you would like to make an appointment to see me please go through the school office.

I am a classroom teaching assistant as well as Family Link Worker and am busy with children for some parts of the week.

However, I am available on a mixture of mornings and afternoons so we should be able to find a time to suit us both.

[flw@courtneyps.org.uk](mailto:flw@courtneyps.org.uk) or  
[office@courtneyps.org.uk](mailto:office@courtneyps.org.uk)  
FAO: Mrs Matthews

*"Excellent and very resourceful and extremely approachable, a very nice person."*

*"Mrs Matthews is always able to offer advice and information on courses that are available to parents who want to make changes for themselves"*

*"Mrs Matthews is friendly and always willing to help no matter what the problem and has helped me with various issues. She is a valued member of staff"*

Courtney Primary School  
Courtney Road  
Kingswood  
Bristol  
BS15 9RD

Tel: 01454 866670

## Family Link Worker



**Mrs Sue Matthews**



- I am an experienced High Level Teaching Assistant with 19 years of experience and I have supported and worked with children throughout the primary age range. I am also a parent and grandparent.
- I am here to listen to any concerns or issues that may have an impact on your child's learning or development.
- I am not here to judge you or your parenting skills but to provide support and maybe signpost you to external agencies.
- Please feel free to approach me if you'd like to make an appointment or just for a friendly word.

### My Experience

- Nursery Nurse (N.N.E.B ) Diploma
- Parent Pathway Diploma
- High Level Teaching Assistant
- Team Leader Level 4
- City & Guilds in Learning Support Level 2
- Assessors' (Supporting Staff and parents) A1 Certificate
- Knowledge of behaviour management strategies



### My Role

- To provide parental support and information
- To support with children's behaviour and attendance
- To develop parental engagement with their child's learning
- To signpost to other agencies – such as School Nurse, Parenting Consultants
- To organise parenting sessions

